

TDIS Policy for the Transportation of Temperature Controlled Equipment

POLICY # TCE-00115

Thoroughbred Direct Intermodal Services, (TDIS) does not offer protective services for temperature controlled private equipment against heat or cold. This means that while TDIS will facilitate temperature controlled trailers or containers for movement, we will not assume responsibility for providing protective services which may include, but are not limited to; the setting, monitoring or maintaining the temperature or fuel levels for the equipment, nor shall TDIS assume any liability for the deterioration or loss of the freight due to the failure of the equipment for any reason.

It is incumbent upon your company to properly monitor your equipment and ensure that the temperature controlled equipment has enough fuel to last the entire length of the trip through delivery of the freight, this should include a sufficient amount of reserve fuel should any delays occur while in transit.

In the event that a temperature controlled unit needs to be fueled or repaired while at a rail controlled facility or intransit, your company is responsible for making the arrangements and paying for the repairs and/or fueling of the equipment. If you require TDIS to facilitate repairs or fueling then at your written request TDIS will assist you in this process so long as you agree to pay for any costs, taxes and/or fees charged by the vendor(s) associated to the repairs or fueling we pass along to you.

The TDIS policy to not offer protective services aligns with that of our parent company, Norfolk Southern, which can be found in the Norfolk Southern Intermodal Rules Circular # 2 Section 5.7.1 entitled "Protective Services".